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REPORT TO THE CITY OF KEY WEST July 2014

JULY HIGHLIGHTS

- ✓ As of July 31, 2014, there is a “wait-list” of KOTS’ residents who have volunteered to undertake daily cleaning and care of the KOTS facilities. Volunteers replaced Monroe County Sheriff’s Department inmates in this capacity in June of 2013. This initiative has eliminated a cost/supervision burden on the Sheriff’s Department and proved successful in training individuals to take pride in their surroundings and undertaking assigned responsibilities in a timely manner on a daily basis.
- ✓ Through interagency cooperation, a SHAL case manager was able to find housing and an appropriate day situation for a disabled male client. His KOTS’s case manager continues to provide assistance to him as he is an ongoing case.
- ✓ A SHAL case manager followed up on a client that was successfully placed into a local transitional housing program last month and verified that he graduated to the second phase and has a full time job.
- ✓ SHAL case managers worked with an unsheltered male who is suffering with alcohol addiction. He is now housed at KOTS, and his case manager has a care plan in place to get him into a detox facility in early-August.

KEYS OVERNIGHT TEMPORARY SHELTER (KOTS)

Shelter Usage

A total of 233 individuals used the shelter in July 2014.

50 were first time users and 41 left the shelter.

Breakdown of KOTS Users

By Gender

Males:	204
Females:	<u>29</u>
	233

By Age

Age: 18-45	66
Age: 46- 62	140
Age: 63+	<u>27</u>
	233

By Military

Veterans: 28

Capacity

KOTS reached capacity (140 people) before 9 pm, 5 nights out of 31 in July 2014 which is slightly up from the 3 nights in June 2014.

Donations

Star of the Sea continues to be supportive of the volunteers that do the cleaning and laundry at KOTS. Each Friday, volunteers at SOS bring breakfast food, snacks and juice for KOTS volunteers.

KOTS & Health Issues

KOTS staff called (EMS) 5 times in July at the request of shelter users.
Public Health nurses came to KOTS one night in July and provided HIV Tests and Hepatitis shots.

Volunteers of America

Representatives from the local VOA gave a presentation of their services to KOTS users on July 24, 2014.

MOBILE OUTREACH PROGRAM**Case Management Services**

A total of 119 individuals received case management services in July 2014.

Breakdown of Case Management Users

Initial unsheltered individual consultations:	24
Initial sheltered individual consultations:	81
Follow-up consultations:	<u>14</u>
	119

Relocations/Reunifications

A total of 4 individuals received relocation/reunification services in July 2014.

Breakdown of Relocations/Reunifications**By Shelter**

Sheltered individuals:	1
Unsheltered individuals:	<u>3</u>
	4

By Gender

Male:	3
Female:	<u>1</u>
	4

Special Needs Population Services

A total of 2 individuals with special needs were assisted during July 2014.

Breakdown of Special Needs Individuals

By Gender

Male:	1
Female:	<u>1</u>
	2

By Age

Age: 18-45	1
Age: 46- 62	0
Age: 63+	<u>1</u>
	2

By Special Need

Mental Health Issues:	2
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Health Care Services

A total of 7 individuals received health care services during July 2014.

Breakdown of Health Care Services

Rural Healthcare Network Appointments:	4
GCC Mental Health Referrals:	<u>3</u>
	7

ADDITIONAL SERVICES

A total of 92 individuals received the following services during July 2014.

Miscellaneous Case Management:	28
Identification/Residency Services:	32
Social Security/Birth Certificate Applications:	17
EBT Services:	6
Housing Referrals:	6
Local Transportation Assistance:*	<u>2</u>
	92

*Local and Lower Keys bus passes are provided only to those individuals with documentable disabilities who have no income nor means of transportation, and to KOTS residents requiring transportation for medical appointments.

July Relocation Summaries

KB had been in Key West since June 21st. He was trying to find work with no luck. His case manager contacted his brother who verified he had a place to stay while he looked for work.

KB was relocated to Miami to live with his brother on July 3, 2014.

MQ ended up on the streets after trying unsuccessfully to find work. His case manager spoke to SR in Texas who indicated MQ would have a place to stay and assistance with finding employment. MQ was relocated to Texas on July 14, 2014.

KC a female with documented mental illness arrived in KW from Orlando with no money. KC's case manager made contact with her point of contact which turned out to be her care taker and verified that she could return to Orlando. On July 14, 2014 KC was relocated to Orlando to stay with her care taker.

MP, an unsheltered male, arrived in Key West a few months ago, thinking he could find work. His case manager contacted his family in Orlando and it was verified that MP was welcome to come back and live with them. MP returned to his family in Orlando on July 31, 2014.