



REPORT TO THE CITY OF KEY WEST November 2014

November HIGHLIGHTS

- ✓ A total of 9 individuals received relocation/reunification services and 6 were referred/placed in transitional/permanent housing
- ✓ There were 56 new Shelter users in November. 17 KOTS Users exited the shelter. 2 new Users of KOTS exited after 1 night.
- ✓ There were 11 Chronic Homeless individuals at the Shelter in November which was down from 39 in October. As of December 6, 2014 there are 12 Chronic Homeless individuals at KOTS.
- ✓ Case Managers worked with Vocational Rehabilitation in Marathon, to obtain employment opportunities for a client

KEYS OVERNIGHT TEMPORARY SHELTER (KOTS)

Shelter Usage

A total of 223 individuals used the shelter in November 2014.

Breakdown of KOTS Users

By Gender

Males: 194
Females 29

By Age

Age: 18-24 3
Age: 25 -62 221
Greater than 63 29

By Military

Veterans 30

Victims of Domestic Violence 9 (Down from 19 in October)
Chronic Substance Abuse 29 (Down from 44 in October)
Other Disability 49 (Down from 82 in October)
Severely Mentally Ill 15 (Down from 33 in October)

Capacity

KOTS reached Capacity, 10 nights out of 30 in November. Capacity is 140 individuals any evening prior to 9pm. This is an increase from September and October 2014, where Capacity was not reached before 9 p.m.

KOTS & Health Issues

KOTS staff called (EMS) 6 times in November at the request of shelter users. (Up from 5 times in September.) Public Health (County) nurses came to KOTS in November and provided 9 Flu Shots, 6 Hepatitis Shots and 5 HIV tests.

Thanksgiving at KOTS

The First Haitian Baptist Church prepared and served a wonderful Thanksgiving breakfast to KOTS residents. Special thanks to Rev. Jose Jean Pierre and his many volunteers. KOTS monitors, lead by Mike Tolbert, donated and served a very special Thanksgiving dinner that evening, with 6 turkeys, lots of side dishes and all the trimmings.



Case Management Services

A total of 97 individuals received case management services in November 2014.

Breakdown of Case Management Users

| | |
|---------------------------------------|-----|
| Unsheltered individual consultations: | 131 |
| Sheltered individual consultations: | 132 |
| Total Services Rendered | 263 |

Relocations/Reunifications

A total of 9 individuals received relocation/reunification services in November 2014.

Breakdown of Relocations/Reunifications

By Shelter

| | |
|--------------------------|---|
| Sheltered individuals: | 2 |
| Unsheltered individuals: | 7 |

Special Populations

- Assisted a Veteran with relocation
- A woman who was a victim of Domestic Violence was safely relocated

Health Care Services

A total of 7 individuals received health care services during October 2014.

Breakdown of Health Care Service

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|--------------------------|----------|
| Health Care Appointments | 3 |
| Mental Health Referrals | 1 |
| Prescription Assistance | <u>3</u> |

NON-CATEGORICAL ASSISTANCE

Breakdown of Non-categorical Assistance

| | |
|---|----|
| Miscellaneous Case Management: | 60 |
| Identification/Residency Services: | 23 |
| Social Security Issues/Birth Certificate Payment | 20 |
| EBT Services: | 7 |
| Housing Referrals: | 6 |
| Local Transportation Assistance:* | 32 |

**Local and Lower Keys bus passes are provided only to those individuals with documentable disabilities who have no income nor means of transportation, and to KOTS residents requiring transportation for medical appointments.*

NOVEMBER RELOCATION SUMMARIES

SS and JP, an unsheltered couple came to Key West and JP was incarcerated for an outstanding charge. SS came to KOTS and quickly became an excellent volunteer. SS ultimately left KOTS to sleep on a boat while waiting for JP's release. Upon JP's release the couple was relocated to Lake Charles Louisiana where they knew a Pastor who was able to house them and assist them in finding jobs.

TA, a veteran and long term resident of Key West, requested to be relocated Richmond Virginia to live with a friend who was able to assist him with employment.

EP an unsheltered individual came to Key West from Marathon with the promise of a place to live. Once he arrived that housing was not an option and he lost all his belongings. EP spent almost a week on the streets of Key West, when local law enforcement referred him to SHAL. Case Managers contacted his sister in Texas who agreed to house him. Once in Texas, EP found a job and was looking for his own housing.

EF and TF an unsheltered couple requested relocation to CA, where they previously lived. They came to KW with the dream of living in paradise, but realized that living in KW was very expensive. TF wound up incarcerated and upon his release, the couple sought assistance from SHAL's relocation program. The couple's friend in California was contacted and was happy to house them upon their arrival.

MT an unsheltered individual had exited the jail after serving out a warrant for his arrest. Upon his release he was given the option by his Probation Officer to live with his sister in Indiana and enroll in a program. After confirmation with his Probation Officer, sister and rehabilitation center, SHAL purchased him a bus ticket to relocate him. Currently MT is doing well in his program.

TJ a sheltered individual was a sheltered individual who was living at KOTS after a few nights of drinking his money away. TJ is an alcoholic who had a relapse during treatment and came to Key West. His case manager contacted his rehabilitation program in Boca Raton Florida to determine if he could reenter the program. They accepted him back into the program and also gave us the ability to send individuals interested in going into treatment to them. TJ is still in the program and progressing well.