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## REPORT TO THE CITY OF KEY WEST December 2014

### December HIGHLIGHTS

- ✓ A total of 10 individuals received relocation/reunification services, 5 stayed at the Shelter and 5 were unsheltered. 4 of the individuals were relocated due to medical issues, 2 had mental health issues, 1 had financial issues, 1 was recently released from the detention center and 1 was a veteran, 9 individuals were referred or placed into transitional/permanent housing.
- ✓ There were 44 new Shelter users in December. 10 of the 203 users of KOTS in December exited the shelter.
- ✓ There were 12 Chronic Homeless individuals in December, slightly up from the 11 in November and substantially lower than the 39 in October.
- ✓ SHAL entered into a Memorandum of Understanding with the Visiting Nurse Association & Hospice of the Florida Keys Inc. on December 17, 2014. Pursuant to the MOU, VNA nurses will provide first aid and non-critical medical care for sheltered and unsheltered clients at KOTS. A portion of the funding to provide nurses at KOTS will come from the HSBA grant administered by the County.

### KEYS OVERNIGHT TEMPORARY SHELTER (KOTS)

#### Shelter Usage

A total of 203 individuals used the shelter in December 2014. The decrease in shelter use is attributed to the work of SHAL case managers, as they focused on relocating and moving KOTS users to transitional/permanent housing.

#### Breakdown of KOTS Users

##### **By Gender**

Males:	176
Females	27

##### **By Age**

Age: 18-24	4
Age: 25 -62	171
Greater than 63	28

##### **By Military**

Veterans	23 (Down from 30 in November)
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Victims of Domestic Violence	7 (Down from 9 in November)
Chronic Substance Abuse	19 (Down from 29 in November)
Other Disability	39 (Down from 49 in November)
Severely Mentally Ill	15

**Capacity**

KOTS reached capacity, 14 nights out of 31 in December. Capacity is 140 individuals any evening prior to 9 p.m.

**KOTS & Health Issues**

KOTS staff called (EMS) 3 times in December at the request of shelter users (down from 6 times in November.) Public Health (county) nurses came to KOTS in December and provided 3 Flu shots, 3 Hepatitis shots and 8 HIV consults.

**Christmas Eve at KOTS**

**6 Locals provided over 40 pizzas, soda and cookies to KOTS residents on Christmas Eve. KOTS staff and residents enjoyed the kindness and holiday spirit.**

**December OUTREACH PROGRAM**

**Case Management Services**

A total of 129 individuals received case management services in December 2014.

**Breakdown of Case Management Users**

Total Services Rendered	374
Sheltered	219
Unsheltered	155

**Relocations/Reunifications**

A total of 10 individuals received relocation/reunification services in December 2014.

**Breakdown of Relocations/Reunifications**

**By Shelter**

Sheltered individuals:	5
Unsheltered individuals:	5

**By Gender**

Male:	9
Female:	1

## **Health Care Services**

A total of 13 individuals received health care services during December 2014.

### **Breakdown of Health Care Service**

Health Care Appointments health care for chronic seizures)	6 (Case Managers made a referral for an epileptic client to receive
Mental Health Referrals	2
Prescription Assistance	5 clients received medication for acute illnesses

## **NON-CATEGORICAL ASSISTANCE**

### **Breakdown of Non-categorical Assistance**

Miscellaneous Case Management:	129
Identification/Residency Services:	43
Social Security Issues/Birth Certificate Payment:	21
EBT Services:	13
Housing Referrals:	9
Local Transportation Assistance:*	49

*\*Local and Lower Keys bus passes are provided only to those individuals with documentable disabilities who have no income nor means of transportation, and to KOTS residents requiring transportation for medical appointments.*

## **DECEMBER RELOCATION SUMMARIES**

HS, a sheltered individual, had been in Key West for 3 to 4 months when he was evicted. In addition he had been diagnosed with Cancer and did not have the funds to stay in Key West and get proper treatment. His case manager spoke to his mother, and then purchased HS a bus ticket to Texas, which gave him a place to stay and people to care for him during his treatment,

BH came to Key West to find work and housing. BH had a friend in California who would house him and assist him in obtaining a job. Since BH had not resided in Key West for 6 months, he had no way to obtain routine medical care. Once he was relocated to California he was able to obtain medical care,

ES, a veteran who stayed at KOTS, suffered from some memory issues from a traumatic brain injury, He was struggling after a short stay in Key West and was relocated to be with a friend in Daytona Beach, Florida, whom he had been friends with for a long time,

BC, an unsheltered individual was relocated to live with his mother in Florida. He had some mental/developmental disabilities and was better suited to live in a place where he had a support system and a roof over his head.