

# Southernmost Homeless Assistance League, Inc.

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## SHAL Monthly Report

For February 2016

### February SHAL News

#### The Navy Comes Through Again!

SHAL was pleased and very grateful to be the recipient of over 50 dozen free used sheets from the Navy Gateway Inns & Suites. These join the hundreds of warm blankets that arrived last month, helping to keep Shelter occupants, especially those who sleep outside, a little warmer during the Key West “winter.”

#### Shelter Cost

An inquiry from a board member prompted some updated cost analysis of SHAL activities. SHAL runs the Shelter for the City of Key West, and also does an increasing amount of case management through SHAL Outreach, which is partially paid for by the City, the County and other grants that SHAL has been awarded.

Recent data shows that SHAL operates the Shelter for only about **\$4.54** per bed per night.

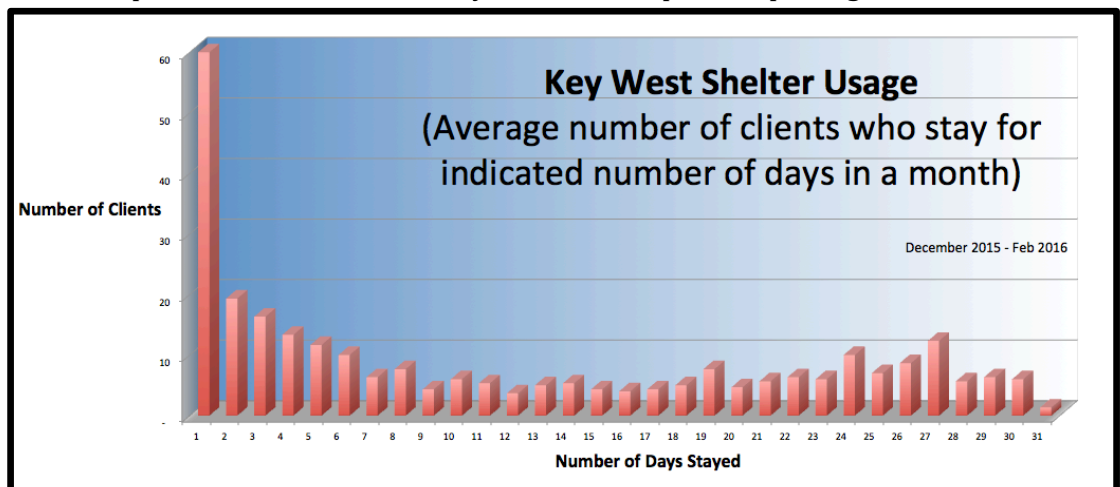
#### Shelter Data

More accurate data has allowed SHAL to do some more precise demographic analysis of Shelter clients.

Almost half (46%) of Shelter clients stay less than 1

week/month. Many use the Shelter as a place to regroup and find themselves better accommodations, employment or to recover from life-changing issues. As for the other end of the spectrum, chronic users of the Shelter (more than 3 weeks per month) only account for about a quarter (28%) of Shelter clients.

The average Shelter client only stays about 11 days per month. February data also shows that the Shelter clientele is overwhelmingly white (87%), non-Hispanic and male (88%). The average age for a client is just under 50 years old.



# SHAL SHELTER OPERATIONS

## Shelter Usage

The Client Track database shows that there were an average of about **107** clients sleeping in the Shelter in February 2016. The Shelter was not full by 9 pm on any evening. The new and more reliable data also shows that **277** different (non-duplicated) individuals stayed at the Shelter during the month. There were only **2** EMT calls made for Shelter clients in January. Clients with non-urgent medical needs are transported via the SHAL automobile, saving an ambulance run.

## SHAL OUTREACH

### Service Summary Report • February 2015

**SHAL Outreach** was very active in February, providing almost **600** services to **149** sheltered and unsheltered homeless persons in Key West and Marathon. **19** more individuals were relocated back to the mainland and other states, making the grand total **221** in the past 19 months.

SHAL Outreach totals for the past 3 months are also impressive: SHAL Case Managers **Amy Yancich** and **Channing Lamar**, along with Outreach Director **Elicia Pintabona** met with **279** different homeless individuals, including **101** unsheltered clients. SHAL Outreach met with an average of nearly **100** clients each week in five different locations

**Total Services: 596, Case Management contacts: 125**

**Health Care Services Rendered: 30**

**Other Services:**

Case Management: 102	Information Services: 144
Cell Phones: 34	Mailing Address: 85
Food/Clothing: 17	ID/Residency Services: 70
SS Issues: 11	Job Assistance: 2
Birth Certificates: 22	Long Distance Relocation: 19
Trans. Services: 12	EBT Services: 8

**Coordinated Assessments: 47**

## February Success Stories

The **SHAL Housing First Program** is getting established. We are working hard to find affordable housing for the growing number of clients. Available housing disappears quickly due to the very high demand. Executive Director **John Miller** attended a workshop in Ft. Lauderdale on Housing First initiatives sponsored by the **Florida Housing Coalition** to learn more from many other organizations that have successful Housing First programs.

The partnership between SHAL and **Centennial Bank** is working nicely, and Vice President/Retail Market Leader **Esther Tupino** has been most helpful.

We have multiple clients who had appointments with the Immigration Services lawyer that was made available by **Catholic Charities**.

The Outreach team also had success in obtaining a green card for a long time KOTS resident, and are working hard to get him approved for his social security income. After he obtains his income, we are hopeful to matriculate him into our housing first program and see him well on his way to self-sufficiency. (\*Followup to this February highlight – the client was approved for his social security benefits from a long work history and should start receiving his checks within the next month or so. We can now begin to attempt to obtain housing for this client.)

### Other Highlights

- SHAL continued to provide temporary mailing address for SS, Food Stamps and Birth Certificates.
- Continued work on the Housing First Rental Program.
- Assisted clients obtain their medical appointments and prescription treatments.
- Began attending the Marathon Housing Committee Meetings, which will hopefully be providing low-income housing for residents struggling to meet the financial demands of living in the FL Keys.
- SHAL began attending meetings for the Mental Health and Substance Abuse Council.
- Continued case management services to jail clients.
- SHAL continues to work with the Public Defender's Office and the JIP program to assist clients upon release from jail.