



Southernmost Homeless Assistance League, Inc.
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September 2018 Report

This month, we remember a long time client and friend, Cliff Bubier. Cliff was a long time, valued resident at KOTS. He volunteered his time and was always busy serving and helping at the shelter. After a medical incident, Cliff was airlifted to Miami, and he never returned. He left this earth in peace, surrounded by family. He is sorely missed, and we will always remember his smile and how he always tried to make everyone smile.

Clifford S. Bubier 2/1956 – 9/2018



Thank you Key West Ambassadors Class 30!

SHAL is always happy to welcome the Key West Ambassadors! In September, class #30 visited and toured the KOTS facility. They had pertinent questions and we had a great visit! We appreciate your donations and support! Special thanks to **Alyson Crean** and **John Teets**, who schedule and facilitate these tours.



SHAL OUTREACH

Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** under the direction of **Amy Yancich** provided **397** services to 114 clients in September, both sheltered and unsheltered. 14 clients were provided birth certificate assistance, we assisted 35 clients get a Florida ID and 18 clients were referred for health care/mental health services. We provided 4 weekly bus passes for employment and medical purposes, and assisted 10 clients with food stamp/Medicaid applications.

Between SHAL Outreach & SHAL Shelter operations, SHAL did *intakes* on **35** new or existing clients.

Success Stories

- Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 10 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.
- SHAL referred a disabled client to the **Florida Keys Outreach Coalition (FKOC)** where he was accepted and is now housed and receiving the counseling support he needs.
- SHAL assisted a client obtain a necessary medical procedure. Through case management assistance they received the procedure and are recovering and doing well.

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow** and Shelter Supervisor **Luis Ortiz**, the database shows that there were approximately **103** clients sleeping at the Shelter on an average night in January with the average length of stay being 12 nights per unduplicated client. Total number of unduplicated clients that stayed in September was **249**. Those numbers mean that the Shelter staff served **6,170** meals to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter on Stock Island. Shelter residents and staff serve breakfast each morning so that our homeless brothers and sisters can start their day with a meal.

