



Southernmost Homeless Assistance League, Inc.  
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# January 2019 Report

SHAL oversaw managing this year’s PIT count, done on a single day to capture a snapshot of the homeless needs throughout the county. The National Street & Shelter Point-in-Time survey of the homeless population was set for Jan. 29<sup>th</sup>, 2019, volunteers and nonprofit leaders spread out across several locations, to include KOTS, with surveys and care packages filled with toiletries, food and socks to interview people whom are homeless. The count is required by federal and state funding sources and helps determine the need for various services.

**MONROE COUNTY HOMELESS SERVICES**  
 CONTINUUM-OF-CARE, INC.

**2019 Street and Shelter Point-in-Time Count**  
**JANUARY 29, 2019**

305.440.2315  
 www.MonroeHomelessCoC.org

**LET'S MAKE EVERYONE COUNT**

Please join Monroe County Homeless Services CoC in ending homelessness by volunteering your time and participating in The National Street & Shelter Point-in-Time on January 29, 2019, which surveys and enumerates the population in Monroe County on that date.

**PLEASE VOLUNTEER TODAY! 305.440.2315**

Map locations: KEY WEST, Boca Chica Key, Sugarloaf Key, Cudjoe Key, Marathon, Bahia Honda State Park, Key Colony Beach, Islamorada, Upper Matecumbe Key, Lower Matecumbe Key, Tavernier, Key Largo.



# SHAL OUTREACH

## Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **377 services** to **138 clients** in January, both sheltered and unsheltered, with an average of 2 service per client. 8 clients were provided birth certificate assistance, we assisted 27 clients get a Florida ID and 4 clients were referred for health care/dental/mental health services. We provided 13 weekly bus passes for employment and medical purposes.

SHAL Outreach did *intakes* on **30** new or existing clients.



## Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 5 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 37 clients in obtaining a New or replacing their cell phones so that they can continue their job searches.

SHAL assisted 7 clients obtain shoes and clothing that were necessary for his new job.

After several months of working with Fish and Wildlife, and the American Red Cross, a client came to case management for help. His boat was salvaged during Irma and he was having an impossible time getting the proper paperwork to the right people to receive payment for his



boat. After several phone calls, emails, and perseverance, mission accomplished! He has been approved and will be receiving compensation soon, which will enable him to be housed again.

We Were able to help 2 clients with their RX purchases.

We were able to help another client with his resume, he left with an updated copy and is now working at the Beachside Marriott.

In December a client came in to see if we could help him find work, get a phone and help with medications. We helped start the process but he "took the ball and ran with it". He monitored the phone process himself, found a job and recently bought a car. He has just continued to bring good things into his life.

## SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow** and Shelter Supervisor **Luis Ortiz**, the database shows that there were approximately **129** clients sleeping at the Shelter on an average night in January 2019. Shelter staff did **70** New Intakes for the month of January. The total number of clients (unduplicated) that stayed in January was **358**. Additionally SHAL's Shelter staff served **7,994** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL. Through a generous grant from the **Community Foundation of the Florida Keys**.

