



Southernmost Homeless Assistance League, Inc.
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April 2019 Report



SHAL OUTREACH **Service Summary Report**

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **199 services** to **73 Unduplicated clients** in April, both sheltered and unsheltered, with an average of 3 service per client. 15 clients were provided birth certificate assistance, we assisted 26 clients get a Florida ID and 2 clients were referred for health care/dental/mental health services. We helped 5 clients obtain food stamps/medicaid.



SHAL Outreach did *intakes* on **28** new or existing clients.

Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 3 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 18 clients in obtaining a New or replacing their cell phones so that they can continue their job searches.

SHAL assisted 17 clients in obtaining shoes and clothing that were necessary for their new jobs.

SHAL was able to assist 1 client in obtaining their much needed prescription medication.

SHAL assisted 10 clients with a weekly bus pass to help aid in a job search or for those whom need it for medical reasons. 1 client was helped with a 30 day bus pass for medical purposes.

A client asked if SHAL could relocate him. SHAL caseworkers were able to do the relocation. Upon the client receiving his ticket confirmation, he handed the keys to the lock for his bike to the case worker and asked if they could find someone that had a need for a bike. They located a SHAL clients at KOTS and gave him the bike. He is thrilled as it gives him the transportation, he needs to look for a job.

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow** and Shelter Supervisor **Luis Ortiz**, the database shows that Shelter staff did **24** New Intakes for the month of April. The total number of clients (unduplicated) that stayed in April was **91**. Additionally, SHAL's Shelter staff served **4,468** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL. Through a generous grant from the **Community Foundation of the Florida Keys**.

