

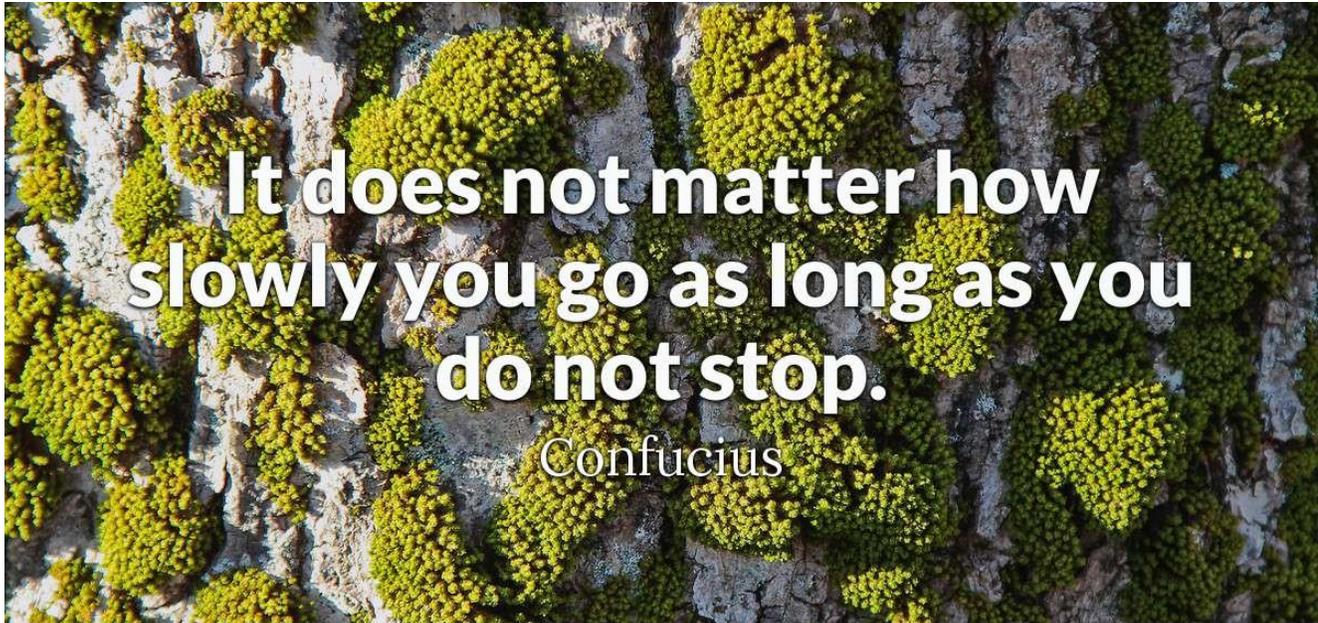


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## July 2019 Report



### SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **217 services** to **102 Unduplicated clients** in July, both sheltered and unsheltered, with an average of 2 services per client. 8 clients were provided birth certificate assistance, they assisted 33 clients get a Florida ID and 1 client was referred for health care/dental/mental health services. They helped 2 clients obtain food stamps/medicaid.

SHAL Outreach did *intakes* on **17** new or existing clients.



## Success Stories

Through the help of SHAL's caseworkers, one of our client's was able to start working at Winn Dixie at the Deli and has now been employed for 3 weeks. SHAL was able to help this client with clothing for both the interview process and once employed. Also, SHAL case workers helped with a FL ID, food stamps and a phone.

SHAL assisted 28 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Also, Teresa and Anne have continued to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before. This program is proving itself to be an invaluable part of our client's getting phones. Because, what use is a phone, if you don't know how to use it?!

SHAL has assisted 9 clients with getting Bicycles for employment.

SHAL assisted 19 clients in obtaining shoes/clothing and/or a bike that were necessary for their new jobs or job searches.

## SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow** and Shelter Supervisor **Luis Ortiz**, the database shows that Shelter staff did **7** New Intakes for the month of July. The total number of clients (unduplicated) that stayed in July was **85**. There were **1,877 bednights** during the month of July. Additionally, SHAL's Shelter staff served **3,754** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL. Through a generous grant from the **Community Foundation of the Florida Keys**.

