



Southernmost Homeless Assistance League, Inc.
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August 2019 Report



SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **213 services** to **96 Unduplicated clients** in August, both sheltered and unsheltered, with an average of 2 services per client. 10 clients were provided birth certificate assistance, they assisted 22 clients get a Florida ID and 1 client was referred for health care/dental/mental health services. They helped 1 client obtain food stamps/Medicaid and that same client was also assisted in getting Social Security.

SHAL Outreach did *intakes* on **26** new or existing clients.



Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 8 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

Through the help of SHAL's caseworker, Anne Barnet, one of our clients had been trying to get his birth certificate for months. He lost all forms of Identification and couldn't work, rendering him homeless. He was born in another country, so it was difficult to navigate all the channels. However, we were able to get the birth certificate sent but did not make it to him and was sent back. After a few weeks of him coming into the SHAL office and we were able to get a hold of his consulate. Through communicating back and forth with them, they finally were able to FEDX the birth certificate to us at SHAL and he was able leave the country to go back to his family.

SHAL assisted 13 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Also, Teresa and Anne have continued to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before. This program is proving itself to be an invaluable part of our client's getting phones. Because, what use is a phone, if you don't know how to use it?! This month alone, they have educated 11 client's about their phones.

SHAL has assisted 3 clients with getting Bicycles for employment.

SHAL assisted 16 clients in obtaining shoes/clothing that were necessary for their new jobs or job searches.

SHAL provided assistance and documentation to 1 client to start at FKCC.

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow** and Shelter Supervisor **Lottie Bowe chop**, the database shows that Shelter staff did **22** New Intakes for the month of August. The total number of clients (unduplicated) that stayed in July was **83**. There were **1,757 bednights** during the month of August. Additionally, SHAL's Shelter staff served **3,514** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL. Through a generous grant from the **Community Foundation of the Florida Keys**.

