



Southernmost Homeless Assistance League, Inc.
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September 2019 Report



SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **269 services** to **124 Unduplicated clients** in September, both sheltered and unsheltered, with an average of 2 services per client. SHAL outreach helped 7 clients with obtaining their birth certificate and they assisted 48 clients with getting a Florida ID. They helped 2 client's obtain food stamps/Medicaid. SHAL outreach was also able to provide 13 new client's with 7 day bus passes for the purposes of making it easier to look for jobs and/or making it easier to get around due to a disability (acute or chronic).

SHAL Outreach did *intakes* on **23** new or existing clients.



Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 8 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 16 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Teresa and Anne are continuing to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before. During the month of September, they have educated 3 clients about their phones.

SHAL has assisted 9 clients with getting Bicycles for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the client's, as they are the ones that help to fix the bikes donated from the Sheriff's office.

SHAL assisted 34 clients in obtaining shoes/clothing that were necessary for their new jobs or job searches. 3 of these clients, SHAL helped purchase clothing necessary for these client's to start their new jobs. The remaining 31 clients were given clothing vouchers for them to use at the Salvation Army. This voucher allows clients to pick out a few clothing items, a backpack, and shoes (if they have them).

SHAL had a client, this past month, that had been homeless for a quite some time. With some help from SHAL, she was able to get rental assistance (first, last and security) which allowed her to secure an apartment for her and her son. However, she did not have anything in the way of furniture, kitchen items, and other household items. Anne Barnette and Theresa Wallace were able to asked their friends for help and the response was wonderful. They put adds on Facebook and she now has everything she needs to move into her new home

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow**, the database shows that Shelter staff did **23** New Intakes for the month of September. The total number of clients (unduplicated) that stayed in September was **118**. There were **1,934 bednights** during the month of September. Additionally, SHAL's Shelter staff served **3,868** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL.

