



Southernmost Homeless Assistance League, Inc.
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November 2019 Report

Due to a generous donation from Goldman's Deli, SHAL served breakfast to several clients for Thanksgiving. Over 45 people enjoyed bagels, coffee, juice, and breakfast sandwiches. Thanks again to Goldman's for the bagel donation.



KOTS Thanksgiving 2019 was provided by **St. Mary's Soup Kitchen** and prepared by **Chris** and **Lottie**. Chris and Lottie took the food donated by St. Mary's soup Kitchen and cooked food for an upwards of 150 people and delivered it to KOTS. THANK YOU Chris and Lottie for being so selfless and cooking for everyone!





SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **275 services** to **129 Unduplicated clients** in November, both sheltered and unsheltered, with an average of 2 services per client. SHAL outreach helped 10 clients with obtaining their birth certificate and they assisted 39 clients with getting a Florida ID. SHAL outreach was also able to provide 14 new clients with 7 day bus passes for the purposes of making it easier to look for jobs and/or making it easier to get around due to a disability (acute or chronic).

SHAL Outreach did *intakes* on **19** new or existing clients.

Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 5 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 11 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Teresa and Anne are continuing to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before. During the month of November, they have educated 2 clients about their phone.



SHAL has assisted 1 client with getting Bicycles for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the clients, as they are the ones that help to fix the bikes donated from the Sheriff's office and Police Department. This program will be expanding greatly over the next few months to enable more clients with their employment and transportation challenges.

SHAL assisted 32 clients in obtaining shoes/clothing that were necessary for their new jobs or job searches. SHAL helped 5 of these clients purchase clothing necessary for them to start their new jobs. The remaining 27 clients were given clothing vouchers for them to use at the Salvation Army. This voucher allows clients to pick out a few clothing items, a backpack, and shoes as available.

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow**, the database shows that Shelter staff did **59** New Intakes for the month of November. The total number of clients (unduplicated) that stayed in November was **79** with an average stay of 8 nights. Additionally, SHAL's Shelter staff served **1,224** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL.

