



Southernmost Homeless Assistance League, Inc.
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March 2020 Report



SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **220 services** to **113 Unduplicated clients** in March, both sheltered and unsheltered, with an average of 2 service per client. SHAL outreach helped 4 clients with obtaining their birth certificate and they assisted 27 clients with getting a Florida ID. SHAL outreach was also able to provide 9 new client's with 7 day bus passes for the purposes of making it easier to look for jobs and/or making it easier to get around due to a disability (acute or chronic).



SHAL Outreach did *intakes* on 16 new or existing clients.

Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 5 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 3 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Teresa and Anne are continuing to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before. During the month of March, they have educated 1 client about their phone.

SHAL has assisted 4 clients with getting a Bicycle for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the client's, as they are the ones that help to fix the bikes donated from the Sheriff's office.

In March, SHAL assisted 11 clients in obtaining shoes/clothing that were necessary for their new jobs or job searches. These clients were given clothing vouchers for them to use at the Salvation Army. This voucher allows clients to pick out a few clothing items, a backpack, and shoes (if they have them).

SHAL SHELTER OPERATIONS – KOTS

Under the direction of Shelter Manager **Chris Sparrow**, the database shows that Shelter staff did **58** New Intakes for the month of March. The total number of clients (unduplicated) that stayed in March was **267** with an average stay of 12 nights per client. There were **3,280 bednights** during the month of March. Additionally, SHAL's Shelter staff served **6,560** meals, both Breakfast and Dinner, to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter, and breakfast is provided by SHAL. Through a generous grant from the **Community Foundation of the Florida Keys**.

