



Southernmost Homeless Assistance League, Inc.  
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## April 2020 Report



### SHAL OUTREACH Service Summary Report

**SHAL's** hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **156 services** to **89 Unduplicated clients** in April, both sheltered and unsheltered, with an average of 2 service per client. SHAL outreach helped 2 clients with obtaining their birth certificate and they assisted 12 clients with getting a Florida ID. SHAL outreach was also able to provide 1 new client's with monthly bus pass for the purposes of making it easier to get around due to a disability (acute).

SHAL Outreach did *intakes* on 5 new or existing clients.



## Success Stories

Thanks to grant funding from the **Monroe County Continuum of Care (COC)**, 4 clients were successfully relocated to better situations, where they have housing, support and/or employment waiting for them.

SHAL assisted 1 client in obtaining a New or replacing their cell phones so that they can continue their job searches. Due to Covid-19, Teresa and Anne were unable to hold the *phone 101 classes* for those clients that have never had and/or ever used a smart phone before.

SHAL has assisted 1 client with getting a Bicycle for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the client's, as they are the ones that help to fix the bikes donated from the Sheriff's office.

SHAL was able to help a chronically disabled client into a long-term living facility this month.

In April, SHAL was unable to provide clients assistance in obtaining shoes/clothing, due to the closure.

## SHAL SHELTER OPERATIONS – KOTS

Due to the Keys being closed to non-residents during the Covid -19 Pandemic, the total number of clients (unduplicated) that stayed in April was **167** with an average stay of **18** nights per client. Over the month of April, the Shelter converted from an overnight Shelter to a 24 hour facility. Under the direction of Shelter Manager **Lottie Bowe chop**, the database shows that Shelter staff did **7** New Intakes for the month of April. There were **3,068 bednights** during the month of April. Additionally, SHAL's hardworking Shelter staff served **9,204** meals. Now that the shelter is 24 hours, Breakfast, Lunch, and Dinner, are served to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter. Breakfast is provided by SHAL, and lunch is provided by Star of the **Sea Foundation (SOS)**. We are so grateful for the inter-agency support that we have received during this time!

