



Southernmost Homeless Assistance League, Inc.  
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# August 2020 Report

## SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **179 services** to **103 Unduplicated clients** in August, both sheltered and unsheltered, with an average of 2 service per client. SHAL outreach helped 2 clients with obtaining their birth/marriage certificate and they assisted 22 clients with getting a Florida ID. SHAL outreach was also able to provide 6 new client's with 7 day bus passes for the purposes of making it easier to look for jobs and/or making it easier to get around due to a disability (acute or chronic).

SHAL Outreach did **26** new enrollments/intakes clients.

## Success Stories

SHAL has assisted 12 clients with getting a Bicycle for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the client's, as they are the ones that help to fix the bikes donated from the Sheriff's office.

In August SHAL was able to provide 10 clients assistance in obtaining shoes/clothing that were necessary for their new jobs or job searches. 9 of these clients were given clothing vouchers for them to use at the Salvation Army. This voucher allows clients to pick out a few clothing items, a backpack, and shoes (if they have them). SHAL was able to help the other client purchase specific clothing/shoes necessary for employment that they could not otherwise get with the clothing voucher.

SHAL assisted 3 clients in obtaining a New or replacing their cell phones so that they can continue their job searches. Teresa and Anne were unable to hold the *phone 101 class* for clients this month.



SHAL would like to thank Monroe County Social Services and The Department of Children and Families (DCF) who collaborated to assist a handicapped client who had recently come to the shelter. His needs far exceeded the facility and through inter-agency collaboration we were able to get the client transported to Miami-Dade county where he was admitted to a facility where he could be medically evaluated and provided the supportive services he desperately needed.

## SHAL SHELTER OPERATIONS – KOTS

The total number of clients (unduplicated) in August was, **202** with an average stay of **15** nights per client. Over the month of August, the Shelter remained a 24-hour facility. Under the direction of Shelter Manager **Lottie Bowe chop**, the database shows that Shelter staff did **55** New Enrollments/Intakes. There were **3,149 bednights** during the month of August. Additionally, SHAL's hardworking Shelter staff served **9,447** meals. Since the shelter is 24 hours, Breakfast, Lunch, and Dinner, is served to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter. Breakfast is provided by SHAL, and lunch is provided by Star of the **Sea Foundation (SOS)**. **Thank you to all for your help!**

SHAL got a very generous, private, donation of \$1,500 that allowed us to buy washers and dryers for KOTS. Thank You!

