

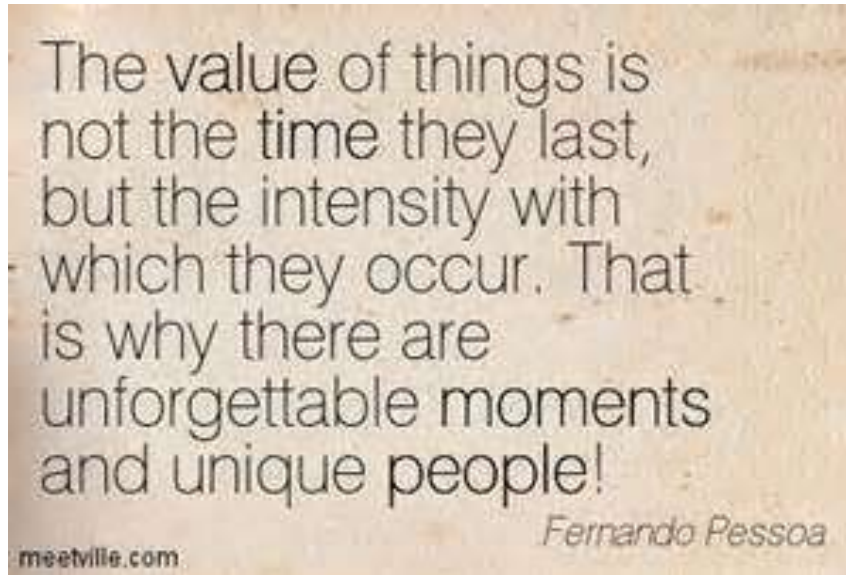


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September 2020 Report



SHAL OUTREACH Service Summary Report

SHAL's hard working outreach staff **Teresa Wallace**, and **Anne Barnett** provided **244 services** to **125 Unduplicated clients** in September, both sheltered and unsheltered, with an average of 2 service per client. SHAL outreach helped 4 clients with obtaining their birth/marriage certificate and they assisted 34 clients with getting a Florida ID. SHAL outreach was also able to provide 5 new client's with 7 day bus passes and 1 monthly bus pass for the purposes of making it easier to look for jobs and/or making it easier to get around due to a disability (acute or chronic).

SHAL Outreach did **34** new enrollments/intakes clients.



Success Stories

SHAL has assisted 14 clients with getting a Bicycle for employment. This program was originally started by Anne Barnett. It has now turned into a collaboration with the client's, as they are the ones that help to fix the bikes donated from the Sheriff's office.

In September SHAL was able to provide 22 clients assistance in obtaining shoes/clothing that were necessary for their new jobs or job searches. 22 of these clients were given clothing vouchers for them to use at the Salvation Army. This voucher allows clients to pick out a few clothing items, a backpack, and shoes (if they have them).

SHAL SHELTER OPERATIONS – KOTS

The total number of clients (unduplicated) in September was, **202** with an average stay of **15** nights per client. Over the month of September, the Shelter remained a 24-hour facility. Under the direction of Shelter Manager **Lottie Bowe chop**, the database shows that Shelter staff did **35** New Enrollments/Intakes. There were **2,943 bednights** during the month of September. Additionally, SHAL's hardworking Shelter staff served **8,829** meals. Since the shelter is 24 hours, Breakfast, Lunch, and Dinner, is served to SHAL Shelter residents. Dinner is provided by the volunteers at **St. Mary's Soup Kitchen** and delivered by SHAL volunteers who pick up the pans and bring them out to the Shelter. Breakfast is provided by SHAL, and lunch is provided by Star of the **Sea Foundation (SOS)**. **Thank you to all for your help!**

